

# MUG<sup>1</sup> WIRELESS SERVICE ADVISOR<sup>TM</sup> SOLUTIONS

## KEY FEATURES



- Complete Write-Up Process at the Vehicle
- Interactive Software is User-Friendly and Easy for a New Service Advisor to “Pick-up”
- Automatically Pulls in Appointments from DMS
- Expedites Important Factory Recalls and Campaigns on Each VIN
- Allows Service Advisor to Review Customer History (Displayed at the Vehicle)
- Automatic VIN-Specific Menu Presentation
- On-site Service Advisor Training & Support

**YOUR CUSTOMERS WILL LOVE IT!**



- Forces Service Advisor to Perform Complete “Write-up” Process
- Positively Impacts the Overall Professionalism in the Service Drive
- Proven to Increase Your Dollars per Repair Order and Consistently Helps Improve CSI
- Hand-Writing Recognition with Customer Signature Capture
- Effective Customer E-mail Capture Process
- Real-Time DMS Integration with ADP and Reynolds
- Multi-Media Video Displays

**(800) 658-9451**

**ADP**  
Approved Interface